Altair SmartSight™ enables informed decisions with Infinity.BI Solutions

Infinity.BI - Advanced Analytics for CIS Infinity®

Infinity.BI is a powerful business analytics module developed by Altair in partnership with Advanced Utility Systems for CIS Infinity® customers. Through a direct integration of Altair’s SmartSight™ business intelligence software with the Infinity database schema, this business analytics module provides a rich set of dynamic reports / dashboards which can be tailored to address the unique business needs of each utility.

Infinity.BI at a Glance

With more than 40 standard report types, Infinity.BI has been designed to be a self-service analytics tool for operations management and customer service representatives to interactively analyze revenue and service consumption, cash flow, collections, service customer move-in / out activity, customer call volume and service orders.

Direct integration with CIS Infinity

- Desktop and Web clients
- Windows and LINUX platforms

Rapid “Go-live” solution deployment

- No infrastructure upgrades necessary
- Minimal IT staff support required
Infinity.BI Rate Case Simulation

Infinity.BI offers a built-in rate case module which allows users to perform what-if analysis by manipulating:

- Revenue data
- Consumption data
- Tier breakdown

Providing access to deep and powerful data analytics enables informed decisions based on key performance indicators.

Streamlined Deployment Enables Entire Utility

Through close collaboration with the Advanced Utility Systems software development organization, Infinity.BI was developed to be a rapidly deployed, cost-effective analytic solution for CIS Infinity customers. Unlike traditional BI and analytics tools, Infinity.BI is a completely autonomous solution that simply needs to point and connect to the CIS Infinity database. Infinity.BI deployments do not require new infrastructure investments in hardware or perpetual data warehouse performance tuning. Through desktop and web client access, Infinity.BI quickly enables all business stakeholders throughout the utility.

More than 40 standard, customizable reports to analyze

- Revenue and consumption
- Cash activities, billing, collections
- Service Orders, call volume

Advanced Utility System Partnership with Altair

Advanced Utility Systems, an N. Harris Computer Corporation owned company, provides exclusively customer information and billing solutions to utilities and municipalities. They are a key player in the diverse CIS market across North America and the Caribbean.

Altair creates, develops, and markets technology that helps our user community create desirable products and make the right business decisions faster.

“More and more, utilities are requiring advanced BI functionality as part of their overall CIS deployment. We found that Altair’s technology and scalability addresses both our short and long-term BI strategy and we are thrilled with what this partnership will offer CIS Infinity customers. Infinity.BI can be embedded in CIS Infinity within a form for single sign-on.”

Peter Fanous
Executive Vice President, Advanced Utility Systems

Visit AltairSmartWorks.com to learn more.